



March 23, 2020

Dear Valued Customer,

Like your company, we are navigating through this unprecedented challenge with COVID-19. This communication relates only to UFP Technologies' status as an "Essential Critical Infrastructure Workforce" as set forth by Homeland Security.

Our top priorities remain: the health and welfare of our UFP team members and the needs of our cherished customers.

We are staying well informed with guidance from the CDC, state and local government agencies. The federal government has identified 16 critical infrastructure sectors whose assets, systems, and networks, whether physical or virtual, are considered so vital to the United States that their incapacitation or destruction would have a debilitating effect on security, economic security, public health or safety, or any combination thereof.

UFP Technologies' US facilities all fall under the designation of two of the critical infrastructure sectors: "Critical Manufacturing and Healthcare and Public Health".

Additionally, we have been advised by several customers in the medical, defense, technology, and law enforcement industries, all designated by the DHS as critical infrastructure industries, that we are an essential supplier and, therefore, consistent with the President's guidelines, we intend to maintain a normal work schedule at all US manufacturing facilities. Our suppliers are also aware of the crucial part they play in our business continuity.

If you have questions, please contact Christopher P. Litterio, General Counsel and Senior Vice President, 508.517.6886.

Thank you for your support and patience in these uncertain times.

Stay safe,  
R. Jeffrey Bailly,  
Chairman & CEO